

ANNEX 1

INFORMATION SHEET (CHAPTER 16)

Basic information about the protection of your eligible deposits	
Eligible deposits in Union Bank of India (UK) Ltd are protected by:	The Financial Services Compensation Scheme ("FSCS")
Limit of protection:	£85,000 per depositor per bank / building society/ credit union [Insert all trading names which operate under the same licence]
If you have more eligible deposits at the same bank	All your eligible deposits at the same bank/ building society/ credit union are "aggregated" and total is subject to the limit of £85,000
If you have joined account with other person(s):	The limit of £85,000 apply to each depositor separately.
Reimbursement period in case of bank building society or credit unions failure:	20 working days
Currency of reimbursement:	Pound sterling (GBP, £) or, for branches of the UK banks operating in EEA Member States, the currency of that state.
To contact Union Bank Of India for enquiries relating to your account:	Union Bank of India (UK) Limited 85 Queen Victoria Street London- EC4V 4AB Contact Person: Sharad Agarwal (Branch Head) Phone: 020 7332 4264 / 020 7332 4250 Email: info@unionbankofindiauk.co.uk
To contact the FSCS for further information on compensation:	Financial Services Compensation Scheme 10 th Floor Beaufort House 15 St Botolph Street London – EC3A 7QU Phone: 08006781100 / 02077414100 Email: ICT@fscs.org.uk
More information:	http://www.fscs.org.uk
Acknowledgement of receipt by the depositor:	

NB: Two copies of the above letter, one to be handed over to the customer and the second acknowledge copy to be retained by the bank.